

Norton Firewall Instructions

If you receive the following error message this is caused by Norton Firewall blocking access to the Internet for The Key.



Click OK to the error and then go to the bottom right hand side of your screen - you need to right click the mouse button on the Norton Personal Firewall icon



and select Open Norton Personal Firewall

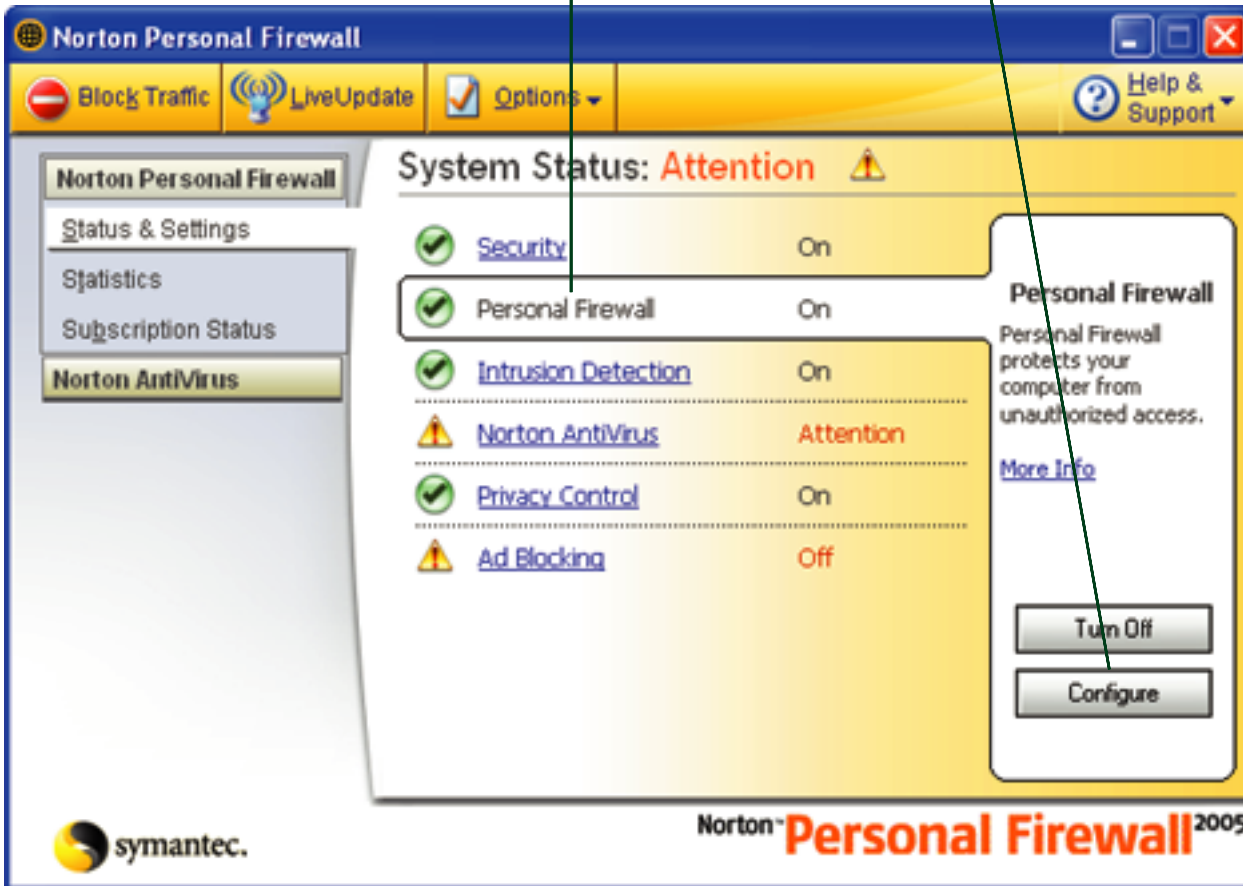
Open Norton Personal Firewall

Disable Norton Personal Firewall

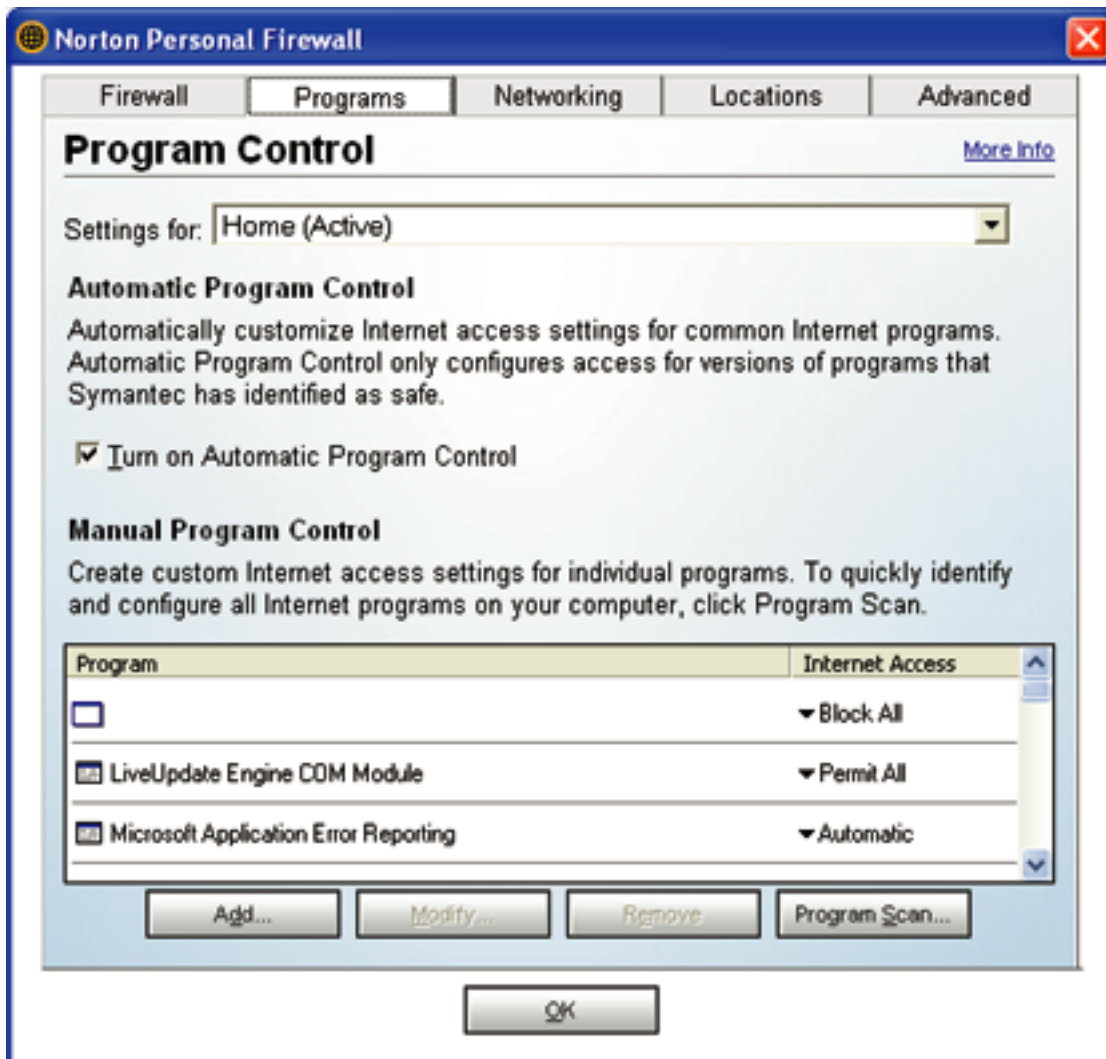
Block Traffic

Options

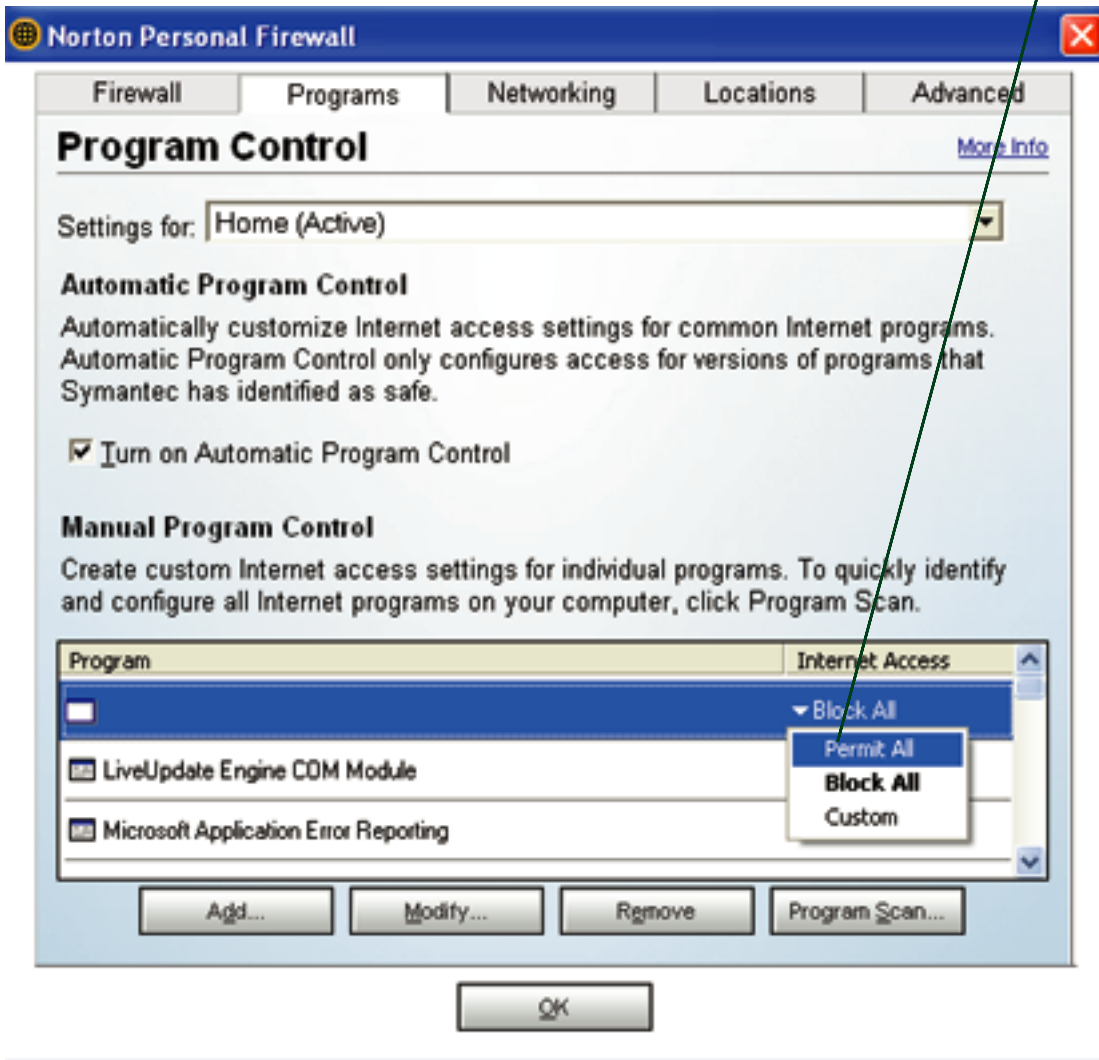
From the screen below select Personal Firewall and then select Configure



From the screen below select the Tab Programs



The first program that we need to Permit All to is The Key's autoupdate feature and this should be the first one in the list of Programs. As you can see from the screen below simply left click the mouse button on the first program under the title Internet Access and select Permit All.



The second program that we need to Permit All to is The Key and this might be the last one in the list of Programs. As you can see from the screen below simply left click the mouse button on the program The Key under the title Internet Access and select Permit All.

